

# RSBC Annual Report 2023

## Contents

Impact Summary – page 2

Additional Information – page 2

Welcome from the Chair of Trustees – page 3

Welcome from the CEO – page 5

About us – page 7

Our key promises – page 8

Our Services – page 9

Partnerships & Engagement – page 13

Education – page 14

Income & Engagement – page 16

Leadership & Governance – page 19

2023 Financial Accounts – page 20

## Our impact

RSBC has:

Provided over 226 instances of telephone advice and support.

Welcomed 1,437 children and young people, who took part in RSBC's activities.

Delivered 4,582 instances of support for children, young people and their families via Families First.

Supported 4,279 people.

Our average satisfaction rating is 84% and 90% would recommend RSBC.

RSBC's Dorton College has:

Delivered 19,767 education hours.

Achieved 100% of individual adaptive technology targets.

A 98% accredited qualifications pass rate.

186 young people received employment support, 10 young people gained paid jobs or apprenticeships, 654 gained AQA qualifications, and 57 formal service partnerships were put in place.

## Administrative details

Royal Patron: His Majesty King Charles III

President: The Rt Hon Sir Michael Fallon KCB

Vice Presidents: Earl Stockton, Vivian Lawrence, Harry O'Neill, Phillip Bassett, Dr David Wright MBE, Ian Stephenson, Tom Pey, Michael Brignall

Ambassadors: Souleyman Bah (Youth Ambassador), Jon Culshaw, Anita Dobson, Anne Fine OBE FRSL, Darren Leach, Natalie Lee, Charlotte McMillan (Youth Ambassador), Georgie Wyatt, Ben Quilter, Melissa Reid, Wayne Sleep OBE, Jayne Torvill OBE

Medical Advisory Panel: Mr Michael Crossland, Professor Rachel Pilling, Mr Wagih Aclimandos MB Bch FRCS FRCOphth DO FEBO, Dr Naomi Dale, Mr Ashwin Reddy MA MBBChir FRCOphth MD

## Members of the Council of Trustees

Patrick Plant (Chair of Trustees), John Heller MA (Cantab), Helen Jones, Peter Knott BA (Hons) FCA CF (Honorary Treasurer), Val May BA (Hons), John Miller, Callum Russell, Lola Solebo iBsc, MBBS, PhD Epidemiology, FRCOphth, Sabira Hasham, Tom Kelman, Simon Ward, Martin Doel, William Ramsay.

## Welcome from Patrick Plant, Chair of Trustees

Dear Colleagues and Friends,

“I just want my child to be safe, healthy and happy.”

These are the words and aspirations of every parent, but they’re particularly poignant when that child is blind or severely vision impaired.

The emotional protective shield which kicks in automatically upon diagnosis is a remarkable phenomenon, and something that’s very evident in all the families we support here at The Royal Society for Blind Children.

We see ourselves as enablers; helping and supporting those families, gently and confidently, to dismantle some of that protective shield to allow their children to thrive and flourish without limits, and then mature to lead independent and fulfilling lives.

In my first year as Chair of this remarkable organisation, I believe that we have achieved an incredible amount. During 2023, we supported thousands of children, young people and their families across England and Wales through our services and so I wanted to celebrate and share some of the highlights with you.

In January, some of the young people we supported explored the Metaverse through a workshop with Meta for enhanced accessibility and inclusion.

We celebrated the first anniversary of our residence at our headquarters, The Richard Desmond Life Without Limits Centre (LWLC), a purpose-built centre for blind and partially sighted children in the heart of the City of London, in March.

In April, our London Marathon runners raised a record breaking £150,000 for RSBC – an amazing achievement.

Our educational service provision at Dorton College held their Graduation Ceremony in July, with over 100 award certificates given out, before successfully re-locating into a brighter, bigger new space at LSEC Orpington College ready for the new term in September.

And in October, we celebrated our annual Assessment and Qualifications Alliance (AQA) Awards at the LWLC.

Jon Culshaw, our wonderful Ambassador, hosted our Christmas Concert. Several of our children and young people performed music and poetry, ensuring that there wasn’t a dry eye in the house.

Also in December, we nominated children, colleagues and volunteers to attend the Christmas Carol Service at Westminster Abbey, by invitation of Their Royal Highnesses the Prince and Princess of Wales.

I am particularly proud that, this year, we welcomed representatives from our Youth Forum onto our Council of Trustees. Having young people with lived experience on our

Board is vital in contributing to the strategy and leadership of the charity. Their presence is both inspirational and instructive for everyone on the Board: their views matter, and I firmly believe we make better decisions with them in the room. Early in 2024, the Youth Forum will launch their Young People's Manifesto for change, featuring education, mental health and transport as key issues for blind and partially sighted young people – another example of the invaluable contribution they are making.

2023 taught us just how important our channels of communication are in sharing our mission more widely through compelling storytelling. We will continue to develop them going forward, not least through our new website which will be launched in 2024. In an ever-changing world, we know that we need to do much more to raise RSBC's profile with both new and existing audiences.

With your loyal support, we can continue our life-changing work and share many more positive outcomes.

Please do continue to support us.

With my very best wishes,

Patrick Plant

## Welcome from Julie Davis, CEO

Dear friends,

Welcome to our review and celebration of 2023; my first as CEO of The Royal Society for Blind Children. We're delighted to bring you our Trustees' Annual Report, celebrating all that's been achieved over the past twelve months. You can read through it, or listen to the detail, to fully understand our programme of activity and the outcomes achieved.

We are so proud of the children and young people we support. We are committed to authentic partnership working with our wonderful families, who help to shape our needs-led provision.

2023 was a year that saw several changes within RSBC:

1. A new Chair of Trustees
2. A relocation of our college to a dedicated space for our vision impaired students, remaining on-site at London South East Colleges Orpington Campus
3. New colleagues recruited as we expand our services
4. Preparation for our strategy planning during 2024

It was also a time of celebration! Our Chair, Patrick, has highlighted some of our key 2023 achievements in this report, from our AQA Awards to appointing our new Youth Forum representatives on our Trustee Board.

2024 will see more exciting developments as we strengthen our teams to move forward and embrace change; our newly enhanced and expanded Marcomms team being a prime example. The whole organisation, our service users and our wider stakeholders will be engaged in our strategy planning process. It is critically important to us that we listen to what our children, young people and families have to say, so that we can ensure our provision meets their needs readily in the years ahead. Our children are change-makers!

RSBC strives always to be at the forefront of change; we commit to being bold and brave! It's vital that we continue to build our resilience; innovation, agility and the ability to adapt are crucial attributes. We aim to strengthen our national infrastructure as we develop further our services within the regions and countries of the UK. By working alongside partners with similar values and missions, we hope to achieve better outcomes for more blind and partially sighted children through collaborating with breadth and depth nationally.

We do, however, recognise that we are operating in a world with many challenges. An extended global economic crisis is hampering a slow COVID recovery, amidst deepening austerity measures which are contributing to poor mental health and wellbeing. RSBC sees our children and young people as being at the centre of our charity and all we do. They are critical stakeholders, and we are here to ensure that they

have the agency to curate the future, indeed their future, and be at the forefront of change.

We are thrilled to announce the appointment of our new Royal Patron. Buckingham Palace confirmed that, “His Majesty King Charles III would be delighted to accept the patronage of RSBC”. We look forward to sharing our work with the King and, of course, inviting him and Her Majesty Queen Camilla to meet the families we serve. Our thoughts and prayers are also with all members of the Royal family as they focus on their wellbeing.

I commend this Trustees Annual Report to you. I hope that you enjoy hearing about RSBC’s work and will join with us to celebrate the achievements of the children and young people we work with. We firmly believe that not only should they be able to realise their dreams and achieve their aspirations, but all blind and partially sighted children and young people deserve ‘aspiration plus’!

Fond regards,

Julie Davis

CEO

## About us

For over 185 years, The Royal Society for Blind Children (RSBC) has been educating and supporting blind and partially sighted children and young people and their families. Our founder, Thomas Lucas, set up a school to teach blind children to read in 1838. Nearly two centuries later, his vision to support blind children to fulfil their potential lives on.

Today, our team delivers a range of services which support children and young people from birth to the age of 25. These services are delivered in local communities across England and Wales, and include whole family support as well as activities to reduce isolation and loneliness, increase independence, and support young people to achieve their vocational ambitions, including employment.

RSBC continues to deliver education through the work of our specialist Further Education College, Dorton College, based in the London Borough of Bromley. A member of the Association of National Specialist Colleges, it is the only specialist vision impairment further education college based in London and the South-East.

## RSBC's Vision, Mission and Values

### *Vision*

Every blind child and their family will have the skills and confidence to live their lives without limits.

### *Mission*

We work with blind children and young people and their families to develop the skills and qualifications they need to overcome the barriers to realising their hopes, dreams and ambitions.

### *Values*

Trust: Respect and accountability

Energy: Straight talking and constantly learning

Ambition: Confronting reality and driving results

Motivation: Vision impaired children and young people are our number one priority and we look for solutions, not problems

## Our key promises

1. We help families access practical and emotional support, from the moment of diagnosis
2. We bring blind children and young people together to build friendships and develop skills for life
3. We deliver education and help blind young people get qualifications and jobs
4. We champion the use of new and existing technology
5. We fundraise passionately to support our work
6. We work with local partners to make sure that blind young people and their families can access services wherever they live

## Our services

Children, young people and their families across England and Wales benefitted from our wide range of services in 2023.

It was an exciting year for RSBC's Live Life Go Further activity programme and for Families First, which includes our Information and Advice Service.

### The Live Life Go Further programme

1,326 young people attended a wide range of activities in person at The Richard Desmond Life Without Limits Centre (LWLC), in their local communities, and online. These activities included:

Autumn Residential visit to Stubbers Adventure Centre

Bowling

Audio Book Club

Animal encounters

Sisterhood

Cultural visits

Futures (including employment)

Assistive technology



Cooking

Family fun days

Creative activities, including music, arts, crafts & creative writing

In 2023, the children and young people we support via our services told us that:

89.4% felt more confident following activities

97.5% felt more connected with others and made new friends

80% learned practical skills or something new

93.8% felt more motivated or positive

96.8% felt safe and secure during activities

We're delighted that these activities had a very positive impact on young people, helping them reduce isolation, build friendships and learn new life skills.

### What young people are saying about RSBC's services

"I loved all the activities and spending time chatting and making new friends. I loved the canoeing and thanks to everyone for looking after me. Defo want to go again."

Young person attending our residential trip

"I had an amazing experience and the staff were brilliant. I really enjoyed the event and hope to attend more."

Young person attending a theatre visit

"I enjoyed getting to hear everyone's ideas about their business I enjoyed getting to hear everyone's ideas about their business ideas and employment journey. It gives me a bit of confidence in my next employment sessions and for future sessions - to work towards my goals and not give up on myself."

Young person taking part in our Futures service

"Sisterhood is a safe space for me and it's easy for me to be myself, which is often difficult for me in real life. Usually, I have to fight and argue for things to be made accessible for me, but it's like a breath of fresh air joining Sisterhood and having those things in place. Thank you for facilitating this."

Young person attending our online Sisterhood group

## The AQA Awards

RSBC's annual AQA (Assessment and Qualifications Alliance) Awards in October provided an opportunity to celebrate the achievements of children and young people.

654 AQA awards were earned by 103 young people across a vast array of learning areas. These ranged from horse riding to playing percussion instruments, rock climbing, and setting up a small business, with some new awards introduced in 2023 to mark special celebrations, including the King's Coronation.

Many of the children and young people achieved their awards through participation in RSBC's in-person and online activities, as well as through their studies at RSBC's specialist further education college, Dorton College in Orpington.

2023's Pamela Wright Award for Special Achievement was presented to an extraordinary young person, Arun Karunakaran. Arun was nominated because of the exceptional resilience he displayed during his journey towards employment. He secured a permanent role at the end of the year, and is thoroughly enjoying it.

## Our Families First Service

This service provides the whole family with bespoke one-to-one support focusing on emotional wellbeing both in person and online.

There is also an opportunity for families to join online group sessions and build support networks. Our Information and Advice helpline provides a comprehensive service which focuses on practical and financial support.

In 2023:

Our Family Practitioners carried out 1,777 one-to-one support sessions

Our Family Practitioners supported 489 families

Our Information and Advice Service supported 195 one-to-one support sessions

Meaning that 684 families are now in a stronger position as they move forward in their journey.

## Supporting children, young people and their families

Online groups such as our Connecting Families session, which brings families who have a blind or partially sighted child together for much needed peer support, welcomed 25 families in 2023.

The Moving on Up group supported children moving to secondary school in the year prior, so they could share their thoughts and feelings about the big change in their lives that was approaching.

The unique holistic offer of the Families First service continues to go from strength to strength, having a marked impact on the children, young people and families it supports.

We give practical support such as benefits, grants and specialist advice, including independent living consultation from our Habilitation specialist. And we provide emotional wellbeing support, too. Our engagement with families has shown that the need for this service is ever-growing.

Referrals from trusted local partners are increasingly received, and RSBC will continue to reach as many families as possible through this invaluable service going forward.

Of the children and young people supported in 2023:

92% feel more confident about the future

81.4% feel they have been helped by their Family Practitioner

93.9% know more about what they can get involved in

89.5% feel that they were listened to

85.9% feel the support has had a positive effect on them, their child, or their family's future

94.3% now know more about other services

100% felt confident sharing their concerns

81.3% feel communication has improved with their child and at home

In total, RSBC has 3,246 service users across the following regions:

London: 28.8%

South East: 7%

South West: 5.1%

East Midlands: 1.4%

West Midlands: 16%

North West: 21.7%

North East: 7.1%

East of England: 3.1%

Wales: 5.4%

Yorkshire & The Humber: 4.4%

## RSBC's Youth Forum

It was an exciting year for our Youth Forum, which recruited new young people aged 16 – 25 as members to increase its numbers to 10. The Youth Forum is committed to creating positive change and championing the voices of blind and partially sighted young people, as well as influencing all areas of work across RSBC.

It met 12 times in 2023 and, during the year, developed a manifesto for change for launch in 2024, featuring education, mental health and transport as key issues for blind and partially sighted young people.

In addition, two Youth Forum members joined RSBC's Trustee meetings in 2023, and it now has a real voice in the decision making that takes place at the charity. In 2024, its members will be working with us to help develop our new organisational strategy alongside sighted peers.

The Youth Forum also created a range of podcasts and tapped into conversations that young people across the charity are having, covering a wide variety of topics. The podcasts are an exciting way to gain insight into the things they really care about.

95% of Youth Forum members felt confident that they were part of a group that was making a real difference during 2023. It's clear that the influence of our Youth Forum and the voices of all children and young people with vision impairment is shaping what we do, and we expect this to make an even greater impact in 2024 and beyond.

## Partnerships & Engagement

There were many opportunities to consult with children and young people in 2023 at RSBC, helping us build an even stronger programme of activities that meet their needs and wishes in 2024.

RSBC works with a range of partners across England and Wales, including statutory services, other charity partners, child, youth and family organisations, and membership organisations.

In total, in 2023 we held 186 active partnerships that helped us to reach blind and partially sighted children throughout the two countries.

We were able to reach even more children and families through our partners. This meant that we could deliver activities such as football, sports, arts & crafts, youth drop-in sessions, outreach sessions and capacity building training.

Capacity building training is a key activity for RSBC, because it helps us to ensure that grassroots community activity providers are inclusive and welcoming to blind and partially sighted children and young people.

In 2023, 96 organisations benefitted from this free training. 114 individuals were trained across England and Wales, meaning that children with vision impairment can take part in locally based activities.

## Education

Dorton College, RSBC's specialist independent Further Education College, offers day placements for vision impaired young people aged 16-25 years. Students can attend up to 5 days a week across 38 weeks of the year, just as in mainstream settings. Each student at the college benefits from a curriculum that is tailored to their individual requirements by a Qualified Teacher of the Visually Impaired (QTVI).

They're supported by Dorton College's specialist teaching and support staff, and have input from a range of therapists covering mobility and habilitation, independent life skills, speech and language therapy and occupational therapy.

During the 2022-23 academic year, there was a student retention figure of 75%. Four students graduated in July 2023, with two taking up their first choice of university places, one starting a supported activities and learning placement in their local community, and one intending to start their own business. All graduating students fully or partially achieved their transition destinations.

Across the year, our students come from 15 local authorities across London and the Southeast. At the start of the 2023/24 academic year in September, our student numbers had grown to 20 – an increase of 25% and something which achieved our strategic target two years early.

We also welcomed two new partnership colleges, based in Surrey and Berkshire, to our hybrid portfolio in September 2023. This means that students from those regions can access the majority of their education locally, and spend a day a week at our new hub. For the first time ever, we have a student who is sitting A levels, which widens the scope of the post-16 qualifications that we can offer via our hybrid partnerships.

Some of our student feedback includes:

“It's a friendly environment. I enjoy it - every day is different.”

“I like the support I receive from the staff. If I have a problem, I can talk to someone, and they will always address it.”

“People are very caring. I enjoy my time in the Bromley College and Orpington hubs.”

Some of our parent feedback includes:

“I’m impressed with the can-do approach of Dorton College, and the ambition for students. It does feel that students are not written off or given up on. It’s refreshing that external advice is acted on when given and implemented to inform the students’ learning experience and meet individual needs.”

“My child is happy, safe, respected, very well cared for. Well done everyone!”

“How do you improve perfection?”

## Student case study

One of the students who graduated from Dorton College in July 2023 was Jon.

He started at Dorton College following an unhappy time at a specialist residential school. He didn’t pass his GCSE English and maths several times and had become demotivated with a loss of self-belief.

We agreed that we’d focus on English and maths for his first year, and once those were completed, Jon would study those academic areas he was most interested in. Then the pandemic hit, and learning was disrupted for some time. We supported Jon online daily, and when the college returned to face-to-face learning, he attended consistently and worked diligently, passing both English and maths in his first year.

Jon then applied to do a Level 3 Humanities course at our partnership college. He passed this with multiple distinctions and gained enough UCAS points to apply for his favoured courses at university.

Jon was delighted to receive three unconditional university offers. However, he stayed for a final transition year at Dorton College. It was a bespoke year, focusing on independence skills he’d need for progression to university, his UCAS application and DSA and support packages, and university visits with liaison with the campus and his family.

This was a particularly effective year for Jon, and he was able to complete ASDAN and AQA modules in all these areas. He also continued with his weekly work experience placement at the Imperial War Museum, where he could identify any war plane solely from touch and gave presentations and talks to members of the public.

Jon started his degree at a top London university - his first choice - and decided to move into the halls of residence using his new independence skills.

## Our fantastic volunteers

We are extremely grateful to our 195 volunteers for dedicating 877 hours of their time during 2023 to support a variety of activities across the organisation – something which represented an incredible monetary value of £11,170 to RSBC.

What our volunteers say:

“Recently I’ve been supporting RSBC beneficiaries with cooking, playing electronic games, taking part in karaoke, social get-togethers, and creative music/songwriting. It is such a rewarding experience to spend time with the service users, helping them to interact with others, getting involved with the activity, gaining confidence, and having lots of fun - for them and for me too. I would highly recommend anyone getting involved and becoming a volunteer for RSBC.” – Harriett

“I volunteer to connect with the world and give back. I highly recommend RSBC because it offers a rewarding experience where you receive more than you give. It’s also fun and flexible with the type of activities and volunteer involvement.” - Coco

## Income and Engagement

We have been immensely grateful to continue to receive wide-ranging and generous support from our donors. Whether it be through individual donations, corporate support, trust and foundations, those fundraising on our behalf or those of you who choose to leave us a gift in your Will, we extend a heartfelt thank you to each and every one of you.

While we did see a decrease in our regular giving support in 2023 - an important source of income to help us plan our likely funding and activity - we have been working hard to find new ways to not only rebuild this support, but to grow it further in 2024 and beyond.

We continued to update our supporters on our amazing work and the key part they play in helping blind and partially sighted children to live life without limits.

Our spring and autumn newsletters were well received and highlighted the difference that donations make.

## Our Christmas appeal

We also saw an excellent response to our Christmas Appeal. It shared the story of Emily, a young girl who was experiencing her first Christmas after being diagnosed with sight loss. She and her family have been supported by our Families First service, and the appeal resulted in donations of more than £40,000.

## Legacy income

Legacies continue to be a vital part of our income and we are very appreciative of those people who kindly include us in their Wills. In 2023 we raised over £1 million. Legacy income has a transformational impact for RSBC and helps us plan for, and safeguard, the charity’s future, and will change the lives of young blind people for many years to come.

## Building for our future

There is so much more we want and need be doing to help blind and partially sighted children and their families. However, our current income and relatively low levels of awareness presented a barrier to our ambitious plans.

In 2023, as a first step in addressing this, we merged our fundraising, marketing and communications teams into a new directorate. We also began to develop our new website, which will be launched in 2024. Over the coming years, we will be implementing further plans to ensure our awareness, engagement and income levels are no longer barriers to the impact we need to make. We truly appreciate your continued support.

## Lego Without Limits

We were thrilled to launch RSBC's Lego Without Limits Challenge in 2023, one of our fun and engaging group challenges. Our corporate supporter Gresham House recently participated with 230 staff members, with those taking part giving it glowing reviews. They are now looking forward to their next RSBC challenge.

"We are delighted that RSBC were able to join us. Having a charity partner that prioritises staff engagement is so valuable to us, and I look forward to the continuing impact our partnership will have." - Jeston Na Nakhorn, Chief of Staff at Gresham House

We would like to thank all the local community groups, organisations and families who raised funds in aid of RSBC during 2023.

Notably, one of our service users from Dorton College participated in the Superhero Triathlon, showcasing a remarkable journey of overcoming obstacles, confronting fears, and embracing a life without limits. This effort alone raised £1,430.

The 2023 TCS London Marathon saw the biggest RSBC team fielded to date, with 52 runners crossing the starting line. They were supported by us throughout their 6-month training and preparation journey. Teams from local corporate supporters in the London EC3/SE1 area matched fundraising and really encouraged their employees to get behind their runners.

On the day, RSBC colleagues and volunteers turned out in force at our cheer points at Canary Wharf (Mile 18) and outside our LWLC (Mile 23) to support #TeamRSBC. One of our competitors, a blind runner from Spain, completed the course with a guide in just over 4.5 hours. Sean from Missouri, USA, completed his fourth consecutive London Marathon for RSBC, and Hiroyuki from the USA became our first sub-3-hour runner.



Despite the cost of living crisis, the RSBC runners did a wonderful job with their training and fundraising. Although the donations received were in smaller amounts than in previous years, through their great efforts the team fundraising target was well and truly beaten. An RSBC Marathon team record high of £150,000 was raised to support the services we deliver.

We are incredibly thankful for our runners' fantastic support, and would like to say, "Thank you, #TeamRSBC 2023!" for being truly extraordinary.

We would like to thank our long-term and new funders who are supporting our work nationally and regionally, including:

Richard Desmond

Scope Eyecare

Kroll

Gresham House

Fullers

The Powell Family Foundation

BBC Children in Need

Benecare Foundation

City Bridge Trust

The Eveson Trust

The National Lottery Community Fund

Paul Hamlyn Foundation

The Worshipful Company of Cordwainers

Vision Foundation

The Hargreaves Foundation

WCVA

London Borough of Tower Hamlets

London Borough of Hackney

## Leadership and governance

In 2023, RSBC recruited a new CEO in Julie Davis, saying farewell to her long-serving predecessor, Sue Sharp. In a rigorous process which attracted a significant number of quality candidates, supported by Peridot Partners, the recruitment campaign was completed in July.

Trustee recruitment was deferred in-year to prioritise CEO recruitment and will be a priority in 2024.

Sabira Hasham, pictured, is one of our Trustees, and commented:

“Following various roles spanning 10 years or so within corporate finance, a new role came up – motherhood - that had me thinking about what my ideal life would look like. I wanted to transition to a ‘life of balance’ around my little one and start my own small consulting firm in finance and sustainability. While I haven’t hit the nirvana yet on balance, and I’m under no illusions that I will, to align to my goals I also wanted to make a difference, while enriching my skillset in an impactful way.

I was immediately drawn to RSBC and what it stood for. I started out as a Co-opted Trustee to the Audit Committee and was admitted as ‘fully-fledged’ Trustee a year later in February 2023.

My heart is full when I hear positive reviews of our work, or when I hear colleagues and trustees share feedback from service users on how impactful our work is. RSBC has been the life support for families who face visual impairment from birth to young adulthood, and who may have little or no prior knowledge of what to expect physically, mentally and socially.

I’m humbled and privileged to be a small part of this wonderful charity that strives to provide those with visual impairment with equitable opportunities and empower them to be active, contributing members of our society.”

## Financial information

### Income streams

2023

Education income £897k

Investment & other income £86k

Donations £1,966k

Legacies £1,085k

2022

Education income £767k

Investment & other income £5k

Donations £1,446k

Legacies £2,295k

## How we spent your money

2023

Fundraising costs £804k

Education & training £1,266k

Services £1,902k

2022

Fundraising costs £786k

Education & training £1,013k

Services £1,614k

## Charity funds

2023

Restricted funds £140k

Designated funds £1,357k

Revaluation reserve £583k

General funds £2,325k

2022

Restricted funds £149k

Designated funds £1,977k

Revaluation reserve £583k

General funds £1,583k

## Bank & investment

2023

Investments £1,566k

Cash and bank balances £595k

2022

Investments £0

Cash and bank balances £1,711k

Liquidity ratio

2023 – 2.9:1

2022 – 3.4:1

Staff FTE

2023

Education & training - 22

Community service - 22

Support to direct charitable activities - 9

Fundraising - 9

Management & administration - 2

2022

Education & training - 16

Community service - 18

Support to direct charitable activities - 9

Fundraising – 9

Management & administration - 2

These figures are based on the full, audited and unqualified accounts for the year ended 31 December 2023. For further details [Trustee Reports and Accounts - RSBC](#)